



AUSTRALIAN THERAPY SERVICES ASIA

Fee Structure

These prices are exclusive of GST.

Speech Pathology

| | Price (Exclusive of GST) | What is included? |
|---|--------------------------------|---|
| THERAPY | | |
| Therapy Session - 30 minute | AUD \$85 | 30 minutes of direct therapy PLUS individualised goal setting and session planning, communication with family and support team, homework resources |
| Therapy Session - 45 minute | AUD \$95 | 45 minutes of direct therapy PLUS individualised goal setting and session planning, communication with family and support team, homework resources |
| School/Home Program package per child | AUD \$260 | Designed to be completed over a 10 week school term. <ul style="list-style-type: none">• 3 x sessions of direct therapy/training (session #1 - 45min - introduce and demonstrate program, session #2 -30 min - review progress and modify or provide additional training as required,• session #3 - 30 min -review and further goal setting), design and provision of program to meet individualised needs (1.25hr),• informal parent/teacher support via ongoing Q&A/virtual or email (0.75hr). Please note: Not suitable for all children and conditions. Ideal for milder speech and language issues. Requires commitment by family or staff member for regular practise to ensure therapy outcomes. |
| ASSESSMENT | | |

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|---|-----------|--|
| Screening Assessment | AUD \$125 | 45 minutes of direct assessment including parental report and functional observation PLUS collation of background information from home & school, interpretation of results, feedback of results and recommendations, 1 page written summary noting areas of strength, areas of difficulty, need for any further evaluation and goal setting. Suitable for mild speech or fluency. |
| Early Language Assessment - Functional | AUD \$150 | 1 hour of direct assessment including parental reports and functional observations PLUS collation of background information from home & school, interpretation of results, feedback of results and recommendations, 1 page written summary noting areas of strength, areas of difficulty, need for any further evaluation and goal setting. |
| Preschool Language Assessment - Formal (CELF P2/PLS5) | AUD \$210 | 1.5 hour of direct assessment including parental reports, standardised assessment and functional observations PLUS collation of background information from home & school, interpretation of results, feedback of results and recommendations, 1 page written summary noting areas of strength, areas of difficulty, need for any further evaluation and goal setting. |
| School Age Language Assessment - Functional | AUD \$210 | 1 hour of direct assessment including parental reports and functional observations PLUS collation of background information from home & school, interpretation of results, feedback of results and recommendations, 1 page written summary noting areas of strength, areas of difficulty, need for any further evaluation and goal setting |
| School Age Language Assessment - Formal (CELF5) | AUD \$280 | 1.5 hour of direct assessment including parental reports, standardised assessment and functional observations PLUS collation of background information from home & school, interpretation of results, feedback of results and recommendations, 1 page written summary noting areas of strength, areas of difficulty, need for any further evaluation and goal setting. |
| Formal Report | AUD \$140 | Our standard assessments include a summary report which covers strengths, areas of difficulty and therapy targets. A formal report includes detailed analysis of the assessment results and may be needed to contribute to developmental or educational assessment, or if you choose not to access therapy support through our service. |
| Additional time (1 hour blocks) | AUD \$100 | If needed additional blocks of time can be added to the packages above. |

Occupational Therapy

| THERAPY | | |
|------------------------------------|-----|--|
| Individual OT session- 60 minutes | 135 | 60 minutes of therapy PLUS individualised goal setting and session planning, communication with family and support team, homework resources |
| Individual OT Session - 30 minutes | 115 | 30 minutes of direct therapy PLUS individualised goal setting and session planning, communication with family and support team, homework resources |

| ASSESSMENT | | |
|--|-----|--|
| Sensory OT Assessment (inc report) | 250 | 90 minute direct assessment plus report writing |
| Handwriting OT Assessment (inc report) | 300 | 60 minute direct assessment plus report writing |
| Social Skills OT Assessment (inc report) | 250 | 180 minute direct assessment plus report writing |
| Functional Assessment OT (incl. report) | 400 | 90 minute direct assessment plus report writing |

Educational Psychology Assessment

Our educational psychology partners all have slightly different prices. These prices range from \$AUD 1200 to \$AUD 1400. We will confirm these prices before assessment starts.

Cool Kids Programs

| Service | Price | What is included? |
|---|-------|--|
| Cool Little Kids Family Group Format | 365 | For children aged 3-6. Delivered to parents only. Private family program. |
| Cool Little Kids Family Format | 300 | For children aged 3-6. Delivered to parents only. Groups of 6 families. |
| Cool Kids Family Format | 1170 | For children aged 7-12. Delivered to students and parents. 10 sessions delivered over 12 weeks. Private family program |
| Cool Kids Family Group Format | 780 | For children aged 7-12. Delivered to students (10 sessions delivered over 12 weeks). Parents attend an individual 30 minute consultation every second week via Blink online session. |
| Chilled Family Format | 1110 | For students aged 13-18 Delivered to students (10 sessions delivered over 12 weeks). Private program |
| Chilled Family Group Format | 480 | For students aged 13-18 Delivered to students (10 sessions delivered over 12 weeks). Parents attend 4 x 30 minute session individual sessions. |

These prices are current until August 2021. ATSA reviews prices every six months to reflect changes in exchange rates.
Payments to ATSA are paid through Stripe. ATSA pays all online transaction fees.

Terms and Conditions

This Service Agreement is a contract between Australian Therapy Services Asia (the Provider) and an individual (the Client). Client may also refer to the parent/guardian/carer or plan manager or any other party with the authorisation to manage Services on behalf of the Client. The signatory of this agreement must be over 18 years old and will be the Client or the Client's Representative. The signatory is responsible for the Client's contractual obligations of this Service Agreement.

Service Delivery

- Therapy services are aimed at adjustment, adaption and building capacity for community participation. Australian Therapy Services Asia (ATSA) provides bespoke speech pathology services and will recommend best practice therapeutic supports to achieve the Client's objectives.
- Services will be delivered online using a technology platform arranged by ATSA.
- Service agreements are created following an initial consultation at the ATSA clinic and will generally include an assessment, a therapy report and intervention sessions as per the Fee Schedule unless otherwise agreed by both parties.

Responsibilities of Australian Therapy Services Asia (Provider)

Australian Therapy Services Asia agrees to:

- review the provision of services at least 6 monthly with the Client once agreed, provide services that meet the Client's needs
- communicate openly and honestly in a timely manner
- treat the Client with courtesy and respect
- consult the Client on decisions about how services are provided
- give the Client information about managing any complaints or disagreements and details of the provider's cancellation policy
- listen to the Client's feedback and resolve problems quickly
- attempt to give the Client a minimum of 24 hours' notice if the Provider must change a scheduled appointment to provide services
- protect the Client's privacy and confidential information
- provide services in a manner consistent with all relevant laws

Responsibilities of the Client

The Client agrees to:

- inform the Provider about how they wish the services to be delivered to meet the Client's needs treat the Provider with courtesy and respect
- give the Provider notice if the Client cannot make a scheduled appointment as per the Cancellation Policy
- give the Provider the required notice if the Client needs to end the Service Agreement
- let the Provider know immediately if a Client's 3rd party funding has been suspended or ceased.

Payments

- Payments are to be made in line with ATSA's Fee structure and are to be paid at the time of service using the ATSA designated electronic payment system. Clients will be notified two weeks in advance of any change in pricing. Price increases generally occur in July each year.
- Payment for services will only be made for services that have been delivered unless the Client has approved pre-payment. Services may be suspended if there are outstanding payments. The Client is responsible for payment including any debt recovery fees. If a Client is under the age of 18, then the person managing their services is responsible for all fees.
- It is the responsibility of the Client to advise the Provider if the delivery of services is not satisfactory immediately following the provision of services or within a timeframe as agreed in writing between both parties. A failure to advise of any dissatisfaction implies that services have been delivered satisfactorily.

Cancellation Policy

If a Client makes a short-notice cancellation, which is after 24 hours before the service, or fails to attend an appointment then ATSA will charge a cancellation fee. The cancellation fee will be equal to 90% of the scheduled appointment time and 100% of any travel time that has occurred. Cancellation Fees will be waived upon the provision of a medical certificate demonstrating that the Client or their carer was not able to attend the scheduled service.

Our Client Services team may contact you to offer additional/alternative appointment opportunities.

Feedback, concerns and disputes

If a Client wishes to give Australian Therapy Services Asia feedback or is not happy with the provision of services and wishes to make a complaint, the Client should contact office@australiantherapyservices.com.au